# Ombuds for youth in programs

### What is an ombuds?

A person who investigates complaints and helps resolve concerns.

# Why is there an ombuds for youth in programs?

This job was created to help keep youth safe in out of home programs.

#### We are here to:

- ✓ Make sure you are safe.
- ✓ Listen to you.
- ✓ Understand your concerns.
- ✓ Answer your questions.
- Offer ideas to solve problems.
- ✔ Be a voice for you.
- ✓ Help you understand your rights.

Any person who has a complaint or a concern regarding this congregate care program may contact the congregate care ombuds.

## Call Us! We are here for you!

- **801-538-4580**
- this dhhscustomerexp@utah.gov
- 增 195 N 1950 W, Salt Lake City, UT 84116
- dhhs.utah.gov/office-of-ombuds/congregate-care-ombuds/



dhhs.utah.gov/office-of-ombuds/congregate-care-ombuds/congregate-care-online-complaint-form/

Scan the QR code to submit an online form.

