



## **Department of Health & Human Services**

Dear potential DHHS91172 contractors;

Following approval from the Centers for Medicare and Medicaid Services (CMS), effective October 1, 2026, the Department of Health and Human Services (DHHS) implemented a temporary moratorium on the enrollment of new providers under procurement number DHHS91172. This contract provides services to people with intellectual disabilities, related conditions, or acquired brain injuries.

### **Why is this temporary moratorium being implemented?**

The moratorium was implemented in direct response to an increase in critical incidents, provider sanctions, and the need to refocus provider oversight efforts. In addition, DHHS identified excess provider capacity with 136 of DSPD's current providers (30%) not providing services to any individuals.

### **How long will the temporary moratorium last?**

The temporary moratorium will be imposed for an initial period of six months. If it is determined necessary, DHHS has the option to submit a request for an extension. Each extension request must be submitted to CMS at least 30 days in advance of the current six-month period and approved by CMS before implementation.

### **How will this impact provider applications?**

#### **Providers that have not completed the pre-solicitation online course:**

Potential DHHS91172 contractors that have not completed the pre-solicitation online course required to start the pre-solicitation process prior to October 1, 2026 will not be considered for processing. Completion of the online course is the first formal step of the pre-solicitation process. Potential DHHS91172 contractors without documentation of course completion prior to October 1, 2026 will need to reapply after the moratorium period.

#### **Providers that have started the pre-solicitation online course:**

Potential DHHS91172 contractors that have started the pre-solicitation online course but have not submitted all requested documents required for pre-solicitation prior to October 1, 2026 will have 10 calendar days from the date of this letter to submit all required pre-solicitation documents for review and feedback. If any potential contractor does not respond with all required documents by this



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deadline, their application will not be processed. Potential providers will need to reapply after the moratorium period has ended.

### **Providers that have started the pre-solicitation online course and have submitted all requested documents:**

Potential DHHS91172 contractors that have started pre-solicitation, have submitted all requested documents required for pre-solicitation prior to October 1, 2026, and are waiting for Office of Service Review (OSR) assessment and feedback will continue to be processed through the current pre-solicitation process queue. Once feedback is given by the OSR team, applicants will have 10 calendar days to complete requested changes and resubmit updated documents for continued consideration. The 10 calendar days start on the date OSR sends their feedback and assessment email. If any potential contractor does not respond by the 10 calendar day deadline, their application will not be processed. Potential providers will need to reapply after the moratorium period has ended.

### **Providers that have started the pre-solicitation online course and have submitted all requested documents, and have received feedback from OSR:**

Potential DHHS91172 contractors that have started pre-solicitation, have submitted all requested documents required for pre-solicitation prior to October 1, 2026, and have received feedback requesting revisions from OSR will continue to be processed through the current pre-solicitation process queue. Potential DHHS91172 contractors with outstanding feedback/revision requests will have 10 calendar days from the date of this notice to complete changes and resubmit updated documents for continued consideration. If any potential DHHS91172 contractor does not respond by the 10 day deadline, their application will not be processed. Potential providers will need to reapply after the moratorium period has ended.

If you are no longer interested in pursuing this contract, please notify us by emailing [dhhsnewprovider@utah.gov](mailto:dhhsnewprovider@utah.gov).

To help you make an informed decision about your participation, please note that our current service network reflects [474 contracts](#) and a queue of 114 applications currently undergoing pre-solicitation review. We encourage you to review our current service utilization resources to ensure this opportunity aligns with your organization's strategic goals.



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Thank you for your understanding.

Carrie Bambrough

Director

Division of Continuous Quality & Improvement

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